COVID-19 FAQ

Below are the most frequently asked questions we've received related to COVID-19. We will be updating this FAQ in the coming days, weeks, and months, so check back frequently.

Employee Safety

- Can employees refuse to travel to areas considered safe from COVID-19?
- Can we send employees home if they are symptomatic?
- What if my employee discloses that their family member or roommate has COVID-19?
- Given COVID-19, if an employee is out of the office due to sickness, can we ask them about their symptoms?
- What if I have a fearful employee who refuses to come to work?
- What should we do if an employee says their symptoms are not related to COVID-19?

Work from Home

- Can we require or allow certain groups of employees, but not others, to work from home?
- How do I make a telecommuting policy?

Pay

- If we choose to close temporarily, do we need to pay employees?
- Can we reduce pay because of economic slowdown due to COVID-19?

Leaves of Absence

• Do any leaves apply for missing work due to COVID-19?

Termination

• What's the difference between a furlough and a layoff?

Unemployment

• If we close temporarily, will employees be able to file for unemployment insurance?